



PLEASE READ THIS DOCUMENT THROUGH ITS ENTIRETY

I am contacting you today regarding the recent post I placed on our Facebook page relating to the coronavirus and the impact it has made in the local community and our tight knit BJJ family at the Academy.

In this post I had indicated how we had made steps to improve our daily cleaning routine, improved measures of personal hygiene of all athletes and that ALL coaching staff had participated in the Australian Governments Infectious Control Program specifically for COVID-19.

I had also indicated what would happen should we close in terms of your membership. This was the following outcome for Academy memberships;

- All option A memberships (upfront payments) would be extended for the duration of the closure.
- All weekly memberships would be paused for the duration of the closure.
- Any membership where payments had lapsed would be terminated and should the member wish to rejoin the Academy would be required to pay the outstanding amount along with the late fee of \$20 per week (as per the membership agreement) prior to commencement of their membership .

Affiliate memberships are memberships that are;

- Five class passes
- 10 class passes
- Term options
- One-month unlimited classes

The following Affiliate memberships are to be cancelled with effect Monday 23 March 2020;

- Five class passes
- 10 class passes with less than 5 classes remaining
- Single school term options
- One-month unlimited classes

We take the health and safety of our members seriously and as such will not be opening the Academy for scheduled classes AS OF MONDAY MARCH 23. We have based this from information provided at <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-current-situation-and-case-numbers>

Taking into consideration the close proximity of the sport, the recommended social distancing cannot be adhered to and as such feel that the sensible thing to do at this time is close.



As a small family business, we at de Been 100% Jiu Wodonga want to continue to provide you with the best possible training facilities, the best possible coaching and the best possible training experience for many years to come. Yet this uncertainty in terms of the length of closure may see that we never open again.

That being said, to see a brighter future of de Been 100% Jiu Jitsu in Wodonga we would like to offer you an opportunity where you pay 50% of your mat fees for the duration of the closure and when we reopen, you continue to pay 50% of your mat fees for the same length of time. Example; if you're mat fees are \$36.90 and you elect to pay 50% (\$18.45) and we are closed for eight weeks, when we reopen you pay that 50% for a further eight weeks. *However, you must notify us no later than 5 pm on Wednesday, March 25.* If you do not notify us by this time and date then we will pause your membership and as we indicated earlier in this email, when we have a date in mind for reopening the memberships will recommence.

We would like to thank you for your trust and support in us and look forward to seeing you when we reopen. Please, stay fit, stay healthy and stay positive.